

Operator Assaults November 2019

INCIDENT	DATE & TIME	NATURE OF ASSAULT	ROUTE	CCTV	SUSPECT IDENTIFIED	BAN DURATION	OPERATOR PURSUING CHARGES	CHARGES	PROBABLE CAUSE	NOTES	POST INCIDENT CONTACTS W/ OPERATOR	TRANSIT IR NUMBER
1	8-Nov-19 1540	PUNCH	160	YES	NO	N/A	YES	N/A	CUSTOMER BEHAVIOUR	Operator made a courtesy stop prior to leaving the TC and boarded approximately 6 more customers. Op asked the group to hurry on due to emergency services vehicles approaching from behind. A male suspect from this group took offence to the op's request and started to verbally abuse the op who asked the suspect to leave. As the op was about to call control due to the issue, the suspect punched the op and fled following a short struggle.	2	297739
2	8-Nov-19 1800	PUNCH	10	YES	YES	365	YES	ASSAULT	FARE DISPUTE	Female suspect did not place a ticket into the fare box and after being called out by the operator, she returned and placed a stamped ticket into the fare box so the op made mention of this and handed the suspect a transfer. While the bus was in motion, the suspect punched the op once on the arm which caused the op to stop the bus causing the suspect to fall onto the floor. Suspect punched the op several times more before leaving without her belongings. The suspect was located nearby by EPS.	1	297768
3	16-Nov-19 1600	GRAB/PUSH	183	YES	NO	N/A	YES	N/A	CUSTOMER BEHAVIOUR	Female suspect was attempting to assault another female at which time the operator blocked entry to the suspect who pushed the op several times in an attempt to board before leaving after not being able to board.	1	299042
4	17-Nov-19 0255	SPIT	512	YES	YES	N/A	YES	N/A	CUSTOMER BEHAVIOUR	Female suspect and male boarded together and were searching their bags prior to presenting fare. The male became verbally aggressive and the op asked him to stop swearing. The suspect (female) approached the op and spat in his face before both left the bus.	1	299095
5	29-Nov-19 0800	PUNCH	183	YES	YES	365	YES	ASSAULT	CUSTOMER BEHAVIOUR	Male suspect fell asleep at the rear of the bus and after a while the operator asked where he was going. Suspect became agitated and approached operator from rear of bus before punching him in the neck area.	2	301535
6	29-Nov-19 1710	PUNCH	5	YES	NO	N/A	YES	N/A	CUSTOMER BEHAVIOUR	Female suspect boarded and was acting erratic, making other customers uncomfortable. Op asked suspect to leave which caused her to approach the op and punch him in the face before leaving.	2	301653
NOVEMBER INCIDENTS	6		NOVEMBER SUSPECTS IDENTIFIED	3			NOVEMBER PERCENTAGE WITH SUSPECTS	50%		NOVEMBER ASSAULTS PER 1,000,000 KILOMETERS OF SERVICE DISTANCE	1.57	
YTD INCIDENTS	77		YTD SUSPECTS IDENTIFIED	43			YTD PERCENTAGE WITH SUSPECTS	56%		YTD ASSAULTS PER 1,000,000 KILOMETERS OF SERVICE DISTANCE	1.86	



Operator Assault

Prepared by ETS Transit Control Operations

A Summary of Operator Assaults for 2019 YTD

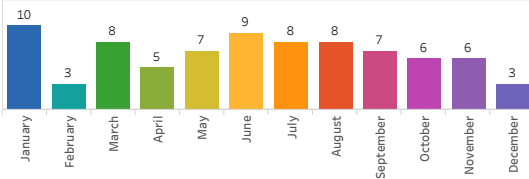
Updated on December 12, 2019

January February March April May June July August September October November December

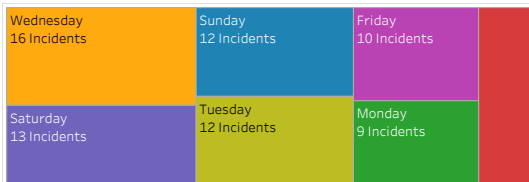
YEAR-TO-DATE

2018	81
2019	80

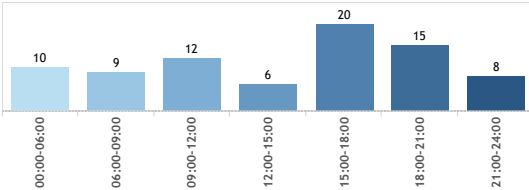
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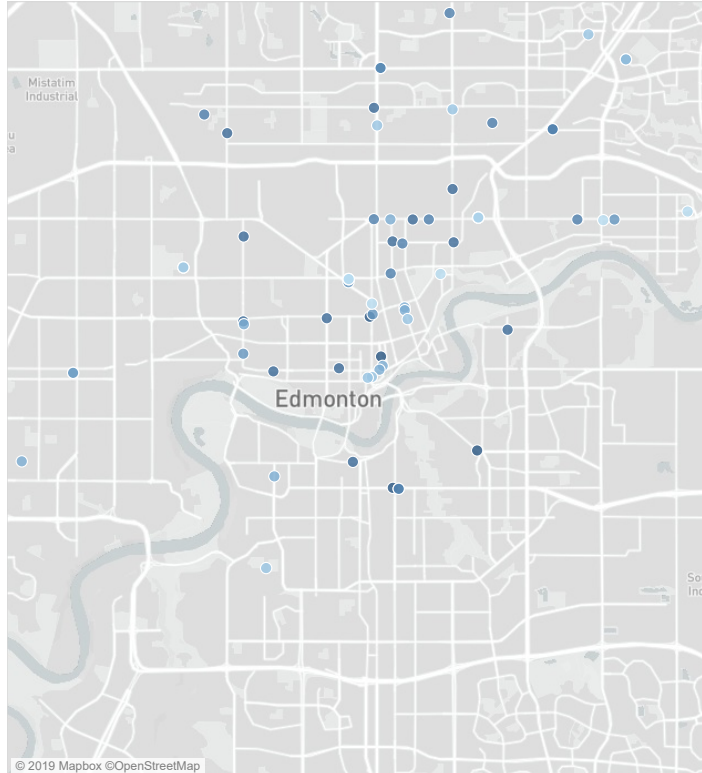
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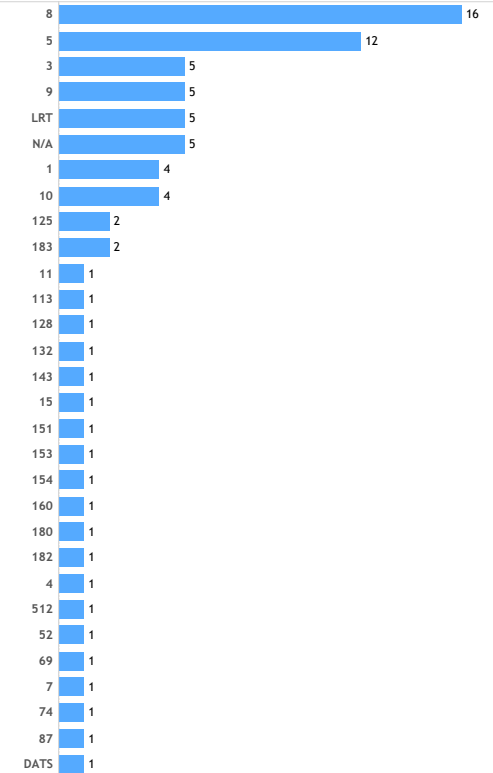
TIME



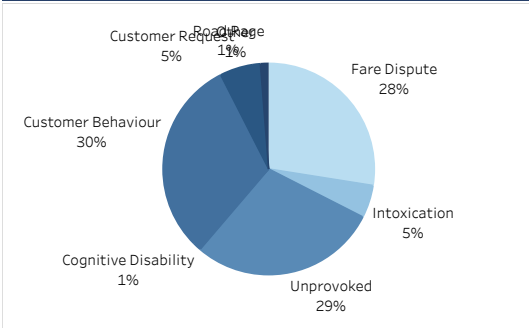
LOCATION OF INCIDENTS



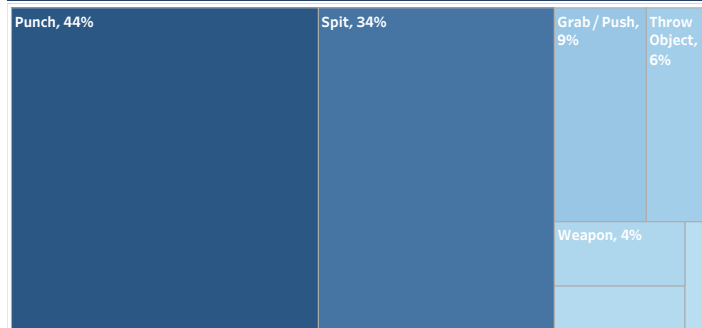
ROUTE NUMBER



PROBABLE CAUSE



NATURE OF ASSAULT



SUSPECT IDENTIFICATION

